







## General Terms and Conditions of Business from saitenhandel.de

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We shall store your order and the order data you have entered. If you require a print out of your order, you can print out a confirmation of order. Once you have completed the order process, including the final Step 3 and confirmation by pressing "Place Order" button, a message will be displayed on your monitor stating that "Your order has been placed". You can print the confirmation of order that contains all the entered data. In addition you will be provided with confirmation of order by e-mail stating all the entered data. For security reasons account numbers and bank sort codes shall not be stated in the case of direct debit payment orders.

### § 4 Customer service

Please direct questions regarding orders or complaints to our Service Department:

- per E-Mail: [kontakt@saitenhandel.de](mailto:kontakt@saitenhandel.de)
- telefonisch: +49 (0)631-61061

### § 5 Reservation in respect of deliveries

Our deliveries are subject to ample supplies on our part.

### § 6 Cost of returning

You shall be required to carry the cost of returning goods if the supplied goods correspond with the ordered goods and if the price of the returned item does not exceed € 40.00 or if you have not rendered the counter-performance or partial payment as per agreement at the time of cancellation in the event that the item price exceeds € 40.00. Otherwise you may return the goods free of charge.

### § 7 Reservation of title

The delivered goods shall remain the Supplier's property up until payment in full of the purchase price, irrespective of expiry of the right to cancel.

### § 8 Payment

In the absence of agreements to the contrary, the purchase price shall fall due for payment immediately. In the event of default in payment, we reserve the right to impose reminder fees.



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### § 9 Warranty

The statutory warranty laws are deemed applicable.

### § 10 Final provisions

German law is deemed applicable.

(Stand: 26.10.2011)

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